

## Remote Examination Authority for the Unrepresented Claimant.

In order to gain consent for a remote examination, claimants must agree to the following. Please read the below statements and declare that you provide consent to a video examination:

- As the claimant you understand that agreeing to a remote examination by video call exam is an option only, and you do not have to proceed with a remote examination if you would prefer a face to face examination. Please note that it may be some time before face to face examinations resume in line with government guidance on the Covid-19 pandemic. You should check that your claim will not be out of time by delaying having an examination. The law states that in a claim for compensation for injuries, court proceedings must normally be brought (that is, started) no later than 3 years from the date of the accident.
- As the claimant you are agreeing that you have taken legal advice or have been provided with a copy of the Guidance on remote examinations for claimants before agreeing to a remote examination – a copy is available on our website [www.apexmedico.co.uk](http://www.apexmedico.co.uk) on the unrepresented claimant page, or a copy can be emailed/posted to you.
- I understand that there can be limitations to a video consultation. If, therefore, the Medical Expert deems it necessary, then an in-person consultation may still be required after any video consultation has taken place.
- All remote examinations will be carried out by a video calls; telephone calls are not permitted.
- As the claimant you will be agreeing to have the examination recorded and retained for 30 days. All examinations will be recorded, and the recording will be kept for 30 days after the claim has been settled. The expert carrying out the examination will remain fully compliant with privacy, data protection legislation and GDPR guidance.
- I will provide for myself a suitable secure device and a good quality internet connection for use in the video consultation. If the quality of the connection is too poor to carry out a thorough consultation, then the Medical Expert may decide to cease the video call and request that Apex Medico reschedule an in-person consultation instead.
- I am responsible for my own security and privacy for the duration of the video consultation. I will therefore place myself in an environment where I cannot be seen/overheard.
- Video conferencing applications such as Skype/Zoom/WhatsApp are securely encrypted and private. Apex Medico does not, however, guarantee the security of these platforms.
- I understand that all information collected during my video consultation will be held in strict confidence and Speed Medical will only use it in accordance with the Data Protection Act 2018.

## Consent

If you have read the above statements and agree to proceed with your claim via a remote consultation, please complete the completed form below:

Your reference:

Your full name:

Your date of birth:

A contact telephone number:

Your email address:

Signed:

Dated:

You can also email consent to [unrepresented@apexmedico.co.uk](mailto:unrepresented@apexmedico.co.uk)